

**Office of the Director – Executive Office  
Contact/Assignment List**

**Office of Information Technology**

<b>Name</b>	<b>Title</b>	<b>Areas Serviced</b>	<b>Major Responsibilities</b>	<b>Phone</b>	<b>Fax</b>	<b>Bldg/Rm</b>
<b>Vacant</b>	Chief Information Officer & Director, OIT	OD All NCMHD	<ul style="list-style-type: none"> <li>• IT Leadership</li> <li>• Capital Planning &amp; Investment Control</li> <li>• NIH/HHS IT committee representation</li> <li>• OD IT Committee support &amp; leadership</li> <li>• Software licenses</li> </ul>	402-0706	402-5383	Bldg 6011/ Rm 214
<b>Bill Kibby</b>	Chief Technology Officer	OD All NCMHD	<ul style="list-style-type: none"> <li>• Project management with OIT Team Leaders</li> <li>• OIT resource allocation</li> <li>• HHS E-mail Consolidation Committee Member</li> <li>• OD Information Technology Forum Chair</li> </ul>	496-5757	402-5383	Bldg 6011/ Rm 214
<b>Minh Chau</b>	IT Specialist Team Leader	Network Operations OD All NCMHD	<ul style="list-style-type: none"> <li>• OD Network Operations</li> <li>• Task/Project Management</li> <li>• Computer/network support and resolution</li> <li>• NIH network consolidation team member</li> </ul>	402-0258	402-5383	Bldg 6011/ Rm 214

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<b>Marcelo Coelho</b>	IT Specialist Team Leader	Desktop Team OD All NCMHD	<ul style="list-style-type: none"> <li>• Desktop Team leadership</li> <li>• Patch management</li> <li>• Computer system and software inventory reports</li> <li>• Desktop consultations</li> <li>• Response to calls for assistance to the NIH Director</li> </ul>	402-6335	402-5383	Bldg 6011/ Rm 214
		<b>Bldg 1</b> ( Jennifer Richter & Justin Platt) <b>Bldg 2</b> (Jackson Allen) <b>Bldg 31</b> (Mike Salko, James Cleary, Tim Unglebee, Mike Perrello, & Shawn Herrington) <b>Exec Blvd.</b> (Tino Buono, Brian Rockey, & Umair Kirmani,) <b>Rock I &amp; II</b> ( John Pollock, Mike Chung, Tim Brockey, & Joel Nyoike) <b>I &amp; II Demo, GDC &amp; Fernwood</b> (Chip Melsh & Steve Wiltshire)				
<b>Antoine Jones</b>	Information Systems Security Officer	Security Team Leader OD All NCMHD	<ul style="list-style-type: none"> <li>• Information Security Program/Policy</li> <li>• Risk Management Program</li> </ul>	402-2949	402-5383	Bldg 6011/ Rm 214

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<b>Sue O’Boyle</b>	IT Specialist Team Leader	Customer Relationship Management Team OD All NCMHD	<ul style="list-style-type: none"> <li>Contracting Officer’s Technical Representative (COTR) for IT support and services contract</li> <li>NIH IT Committee member</li> <li>OD Information Technology Forum Co-chair</li> <li>IT Consultation</li> <li><i>OIT News</i> editor</li> </ul>	402-0688	402-5383	Bldg 6011/ Rm 214
<b>Demond Bennett</b>	IT Specialist	Security Team OD All NCMHD	<ul style="list-style-type: none"> <li>Privacy Impact Assessment (PIA)</li> <li>Security training compliance</li> <li>Privacy Information Act</li> <li>Public Key Infrastructure (PKI)</li> </ul>	451-2027	402-5383	Bldg 6011/ Rm 214
<b>Liz Hickman</b>	IT Specialist	Customer Relationship Management Team OD All NCMHD	<ul style="list-style-type: none"> <li>Requirements analyses</li> <li>OIT Property Custodial Officer</li> <li>Co-COTR for OD IT contracts</li> </ul>	402-6334	402-5383	Bldg 6011/ Rm 214

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<b>Robert Nielsen</b>	IT Specialist	Network Operations Team OD All NCMHD	<ul style="list-style-type: none"> <li>• Infrastructure consultation (telecom/LAN cabling &amp; systems)</li> <li>• OD network infrastructure installations &amp; upgrades</li> <li>• OD network connectivity</li> </ul>	435-3019	402-5383	Bldg 6011/ Rm 214
<b>Christina Simmons</b>	IT Specialist	Customer Relationship Management Team OD All NCMHD	<ul style="list-style-type: none"> <li>• Application requirements/needs assessment</li> <li>• Customer surveys</li> <li>• Customer complaint resolution</li> </ul>	402-7250	402-5383	Bldg 31/ Rm 3B33
<b>Christopher Stenger</b>	IT Specialist	Network Operations Team OD All NCMHD	<ul style="list-style-type: none"> <li>• OD e-mail support &amp; administration</li> <li>• Active Directory point of contact</li> <li>• OD server monitoring</li> </ul>	435-3018	402-5383	Bldg 6011/ Rm 214
<b>Sharon Street-Goins</b>	IT Specialist	Network Operations Team OD All NCMHD	<ul style="list-style-type: none"> <li>• OD network account liaison</li> <li>• Network share permissions</li> <li>• Network backup &amp; recovery</li> </ul>	496-1963	402-5383	Bldg 31/ Rm 3B33

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Terry White	IT Specialist	Security Team OD All NCMHD	<ul style="list-style-type: none"><li>• Certification &amp; Accreditation process for application systems</li><li>• Security policy management &amp; enforcement</li><li>• Anti-virus protection</li></ul>	496-5510	402-5383	Bldg 6011/ Rm 214

★ **Note:** All Requests for IT assistance should be directed to the NIH Help Desk at:  
Phone: (301) 594-3278 or  
E-mail: [nihhelpdesk@mail.nih.gov](mailto:nihhelpdesk@mail.nih.gov)